



Settlement Agreement

The parties to this Agreement are the National Federation of Federal Employees, Local 1998 (“the Union”) and the U.S. Department of State, Bureau of Consular Affairs, Passport Services (“the Agency”) (collectively, the “Parties”). The following resolves all issues relating to the Union proposals submitted for FLRA cases 0-NG-3291 (7 FAM 1300 Appendix K) and 0-NG-3288 (7 FAM 1300 Appendix N).

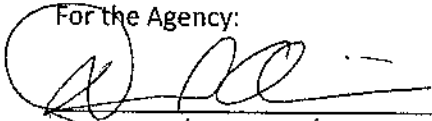
7 FAM 1300 Appendix N

1. The Field Duty Officer is free to contact members of their local Agency management team and/or the National Duty Officer for issues concerning employee ability to reach the office, possible safety issues, access issues, or adjudicative issues; these should be raised as soon as possible.
2. 7 FAM 1330 Appendix N allows the National Duty Officer, as well as others, to coordinate the time of service.
3. The parties recognize that Management’s assignment of Field Duty Officer cases represent an assignment of work. This does not negate the Union’s ability to bargain duty officer assignments under Article 30.

7 FAM 1300 Appendix K

4. The parties recognize that the Specialist cannot force the applicant to write in “refused” in the SSN block. The agency will clarify in the next revision of this FAM 1300 Appendix K what course of action employees take in such instances.

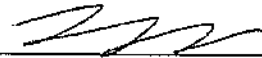
For the Agency:



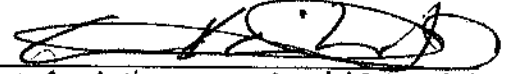
06/29/17

Dan Alessandrini
PPT/SPMO/PC

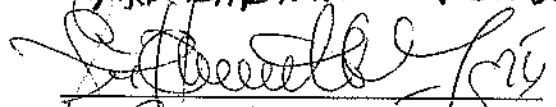
For the Union:



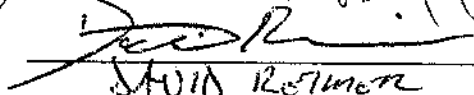
Rob Arnold 6/29/17



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